



便利超商 情境英語

資料來源: 好想講英語

Paying your bills 付帳單

► I need to pay my 1/2/3/4 bills.

1. water bill水費, 2. phone bill電話費/

3. electric bill電費/

4. credit card bill信用卡帳單

► The total is one hundred dollars.

帳單總額是100元

Paying your bills 付帳單

- ▶ Would you like me to **staple** these together? 你想要我把這些 **釘** 在一起嗎?
- ▶ I'm sorry, this bill cannot be paid here, you have to **pay online**. 對不起 這張帳單不能在這裡付 你需要**在網上付**

Receiving and sending packages 收/寄包裹

- ▶ I'm here to **pick up** my package. 我要來領我的包裹
- ▶ May I have **the last three digits** of your phone number, please? 請問你得電話號碼後三碼?



Receiving and sending packages 收/寄包裹

- ▶ May I see your ID, please? 我可以看一下你的身分證嗎?



Send a package 寄包裹

- I'd like to send this to... 我想寄這個到...
- Please **fill out** this form. 請**填寫**這張表格
- When would you like it/the package to arrive? 你想要這個包裹何時抵達?



Send a package 寄包裹

- It should be there in three days. 包裹應該三天內會到
- It should be there tomorrow. 包裹應該明天會到
- Is there anything **perishable**? 請問裡面有什麼容易腐爛的嗎?



Send a package 寄包裹

- ▶ Does this need to be **refrigerated**? 這需要**冷藏、冷凍**嗎?
- ▶ Is there anything **fragile** in this package? 這個包裹有什麼**易碎品**嗎?

Business service 商務服務

- ▶ **Making copies**, printing or **faxing** 影印、列印或是發傳真
- ▶ I need to **make a copy**. 我需要影印
- ▶ I need to print something. 我需要印一些東西

Business service 商務服務

- ▶ Can you **turn on the machine**? 你可以**打開影印機**嗎?
- ▶ The copy machine is on, go ahead. 影印機打開了請使用
- ▶ Excuse me, I need to **fax** this to this number. 不好意思 我需要**傳真**到這個號碼
- ▶ May I have the number? I'd be happy to help you. 可以給我號碼嗎? 我很樂意幫助你



Business service 商務服務

- I need to print something from my USB.
我需要從我的USB印列些東西
- You can use the **kiosk** right over there.
你可以使用那台 **多功能事務機**



Transportation services 票務服務

- ▶ Please wait while I **print out your tickets.**
請稍等 正在為你**出票**
- ▶ Please wait. 請稍等



Transportation services 票務服務

- ▶ Please **double check** that the information is all correct. 請**仔細檢查**上面的資訊是否都正確
 - ▶ Please **double check**. 請**仔細檢查**
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